

Survey of Civic Attitudes and Behavior After 9/11

RTI International and the Odum Institute at the University of North Carolina

Internet Instrument

Email Subject: Survey of Civic Attitudes and Behavior After 9/11

Email Body: We would like to obtain information about your attitudes and opinions concerning how our leaders are doing in the aftermath of the September 11 attacks, the threat of bioterrorism, and your involvement with your community. You are being asked to participate in a research study on these topics sponsored by Research Triangle Institute and the University of North Carolina's Odum Institute. The survey will take about 15 minutes to complete.

[All]

[One screen]

The Survey of Civic Attitudes and Behavior after 9/11 is collecting data on adults in the U.S. to understand whether their perceptions of our leaders and government have changed in the past few months. The survey asks how adults get information regarding their safety and health, how they fit into their communities, and how their volunteerism might have changed since the events of 9/11. The survey will take approximately 15 minutes to complete.

Your participation is completely voluntary, and you have the right to skip any questions you don't want to answer. Also, as a reminder, you can press the "view" button on your keyboard to hide the survey at any time while you are completing the survey.

We appreciate your continued participation on the Knowledge Networks Panel. At Knowledge Networks, the privacy and confidentiality of our members is of the highest importance. Should you have any questions about your rights as a Knowledge Networks respondent, please contact us by calling (800)782-6899 or sending us an e-mail at membersupport@knowledgenetworks.com.

[All]

[SC]

[Align horizontally]

1. First, we would like to ask you about President Bush and his performance in office thus far. Using a grading scale of A, B, C, D, and F just like you have in school, where A is excellent and F is very poor and using any of the grades in between, how would you rate the job George Bush has done as president?

A B C D F Don't know

[All]

[SC]

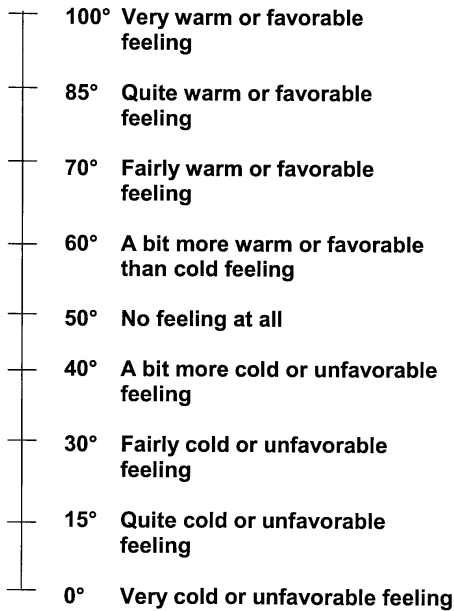
[Align horizontally]

2. How would you grade President Bush on dealing with terrorism?

A B C D F Don't know

We would like to get your feelings toward some of our political leaders and other people who are in the news these days. We would like you to rate that person using something we call the feeling thermometer.

A picture of a feeling thermometer appears in the figure below. The feeling thermometer can rate people from 0 to 100 degrees. Ratings between 50 degrees and 100 degrees mean that you feel favorable and warm toward the person. Ratings between 0 degrees and 50 degrees mean that you feel unfavorable or cold toward the person. Rating the person at the midpoint, the 50 degree mark, means you don't feel particularly warm or cold toward the person.



[Rotate Q8 and Q9]

[Prompt Once if Skip] Moving forward to the next question now will record you as a respondent who "refused" to answer this question. If you meant to answer "0 degrees" (Very cold or unfavorable feeling), please move the colored arrows up and down once and then record your feeling at 0 degrees.]

8. The first person is: George W. Bush
Where on that feeling thermometer would you rate George Bush?
9. The next person is: Al Gore
Where on that feeling thermometer would you rate Al Gore?

[Coding categories: 0_100,]

2b. There are a number of budget priorities that our nation's leaders must weigh. We'd like to know which ones you think are most important. Please rank the priorities listed below in order from 1 to 5, where 1 is most important and 5 least important.

- Passing a prescription drug benefit
- Funding the military's fight against terrorism
- Maintaining the tax cuts for future years that were passed in 2001
- Balancing the federal budget
- Developing public health responses to biological and chemical terrorism

[All]

[SC]

3. How worried are you about the threat of terrorism in the USA?

- (1) Very worried
- (2) Somewhat worried
- (3) Not very worried
- (4) Not at all worried

[All]

[SC]

4. How much do you agree or disagree with the following statement:

Bioterrorism is one of the most serious problems facing the country today.

- (1) Strongly disagree
- (2) Somewhat disagree
- (3) Neither agree nor disagree
- (4) Somewhat agree
- (5) Strongly agree

[All]

[MC]

5. When a bioterrorism event happens in the United States, what, if any, information do you expect the Centers for Disease Control and Prevention (CDC) to provide to the public? The CDC is the federal agency responsible for preventing and controlling diseases.

- (1) Name the type of germ released and explain the ways it could be transmitted (e.g., air, water, mosquito, person-to-person) _____
- (2) Name possible criminal suspects responsible for the act
- (3) The number of people ill, hospitalized or dead during the outbreak and the geographic locations of cases
- (4) An explanation of steps well people could take to minimize the risk of infection to them and their families
- (5) Recommendations for treating the illness caused by the release of the germ
- (6) Travel advisories and/or restrictions related to the outbreak
- (7) None of the above [SC]

[All]

[MC,]

6. Have you sought information in the past 4 weeks concerning anthrax or other severe illnesses occurring in the United States from any of the sources listed below?

- (1) Local television and radio
- (2) Internet health and news sites
- (3) Toll-free government information numbers
- (4) Cable 24-hour news channels and network news channels
- (5) Own physician, health care professional or HMO
- (6) Local or state health department
- (7) None of the above [SC]

[All]
[SC]

7. If a bioterrorism incident occurred in your community who would you trust most as a spokesperson?

- (1) Elected officials, such as the mayor
- (2) Law enforcement agencies, such as the local police
- (3) Religious leaders
- (4) Local health department
- (5) Local physician or hospital

[All]
We would like to ask you a few questions about how you stay informed about current affairs or important issues in your community.

[New screen]

[All]
[SC]

10. Where do you get most of your information about important issues? Please tell me which of these is your number one source of information:

- (1) Newspapers and magazines (printed editions)
- (2) Television news
- (3) Radio news
- (4) Family and friends
- (5) Church or religious group
- (6) The Internet
- (7) School or workplace
- (8) Another source not listed above

[All]
[SC]

11. How often do you typically discuss politics or government with family or friends?

- (1) Never
- (2) Rarely
- (3) Occasionally
- (4) Often

[All]
[SC]

12. How often do you typically discuss important community issues or current events with family or friends?

- (1) Never
- (2) Rarely
- (3) Occasionally
- (4) Often

[All]

[SC]

13. How worried are you that war will spread throughout the Middle East?

- (1) Very worried
- (2) Somewhat worried
- (3) Not very worried
- (4) Not at all worried

Our next questions are about your neighborhood and neighbors. We know that people define neighborhoods in different ways. If you live in a large city, you might have one definition while if you live in suburbs or rural areas you might have another.

We'd like you to use your own definition and think about the area that you consider to be your neighborhood.

[All]

[NUM > 0, no decimals allowed]

[Prompt once if skip]

14. With that in mind, about how many people would you say live in your neighborhood?

[All]

[NUM 0-100, decimals allowed]

[Prompt once if skip]

15. In general, what percentage of the people who live in your neighborhood would you say can be trusted?

 %

[All]

[NUM 0-100, decimals allowed]

[Prompt once if skip]

16. What percentage of the people who live in your neighborhood do you think would try to return a wallet they found with \$100 and an ID in it to its owner?

 %

[All]

[NUM 0-100, decimals allowed]

[Prompt once if skip]

17. What percentage of your neighbors' names do you know?

 %

[All]

[SC]

18. Within the past year, how often have you borrowed, loaned, or exchanged small things like a cup of sugar or tools with people who live in your neighborhood? ?

- (1) Never
- (2) Rarely
- (3) Sometimes
- (4) Often

[All]

[SC]

19. Within the past year, how often have people in this neighborhood helped you or you helped them with small favors, such as taking care of a pet, giving a ride somewhere, or helping with a repair?

- (1) Never
- (2) Rarely
- (3) Sometimes
- (4) Often

[All]

The next three questions ask about activities that you do with one or more of your neighbors. We would like you to think about a typical week and to answer how frequently you do the following activities. Your answer should range from 0 to 7 where 0 means that the activity does not happen in a typical week and 7 means that you do it every day.

[New screen]

[All]

[NUM 0-7 no decimals allowed]

[All three items on the same screen]

[Prompt once if skip]

20.

Your answer should range from 0 to 7 where 0 means that the activity does not happen in a typical week and 7 means that you do it every day.

In a typical week how often do you:

20a. Say “hi” or “wave” to your neighbors?

20b. Informally chat with your neighbors?

20c. Have dinner or do other social things with your neighbors?

27. Over the past 12 months, you may have volunteered your time for a community service or to help others. Some examples of this unpaid work would be serving meals to senior citizens, picking up litter, or tutoring young people.

Over the past year, how often would you say that you have been involved in such activities:

- (1) Never [skip next question]
- (2) One to three times
- (3) Four to six times
- (4) More than six times

[Q27>1]

[SC]

28. How did you first become involved in these community service activities?

- (1) Through church or other religious group
- (2) Through a school or college
- (3) Through your workplace or other business
- (4) Through another organization
- (5) Through a family member or friend
- (6) Through your own efforts

[All]

[SC]

29. Over the past 12 months, you may have voluntarily donated money, clothing, or other items for charitable purposes. This would include contributions to support charitable organizations or donations to a specific person in need.

Over the past year, how often would you say that you have made these types of voluntary donations?

- (1) Never
- (2) One to three times
- (3) Four to six times
- (4) More than six times

[All]

[SC]

30. Have you given more time to volunteer/community service activities since September 11th?

- (1) Yes
- (2) No

[Q30=1]

[SC]

31. How much additional time have you devoted in total to these activities since September 11th?

- (1) 0-10 hours
- (2) 11-20 hours
- (3) 21-40 hours
- (4) 41-60 hours
- (5) 61-80 hours
- (6) more than 80 hours

31b. Q: Do you consider yourself to be Protestant, Catholic, Jewish, not religious, or something else?

- 1) PROTESTANT [INCLUDES BAPTISTS, METHODISTS, PRESBYTERIANS, REFORMED] [GO TO Q32]
- 2) CATHOLIC [GO TO Q33]
- 3) JEWISH [GO TO Q 34]
- 4) NOTHING IN PARTICULAR/NOT RELIGIOUS
- 5) "JUST A CHRISTIAN"
- 6) SOMETHING ELSE
- 07) Don't know

[for Protestants only]

[SC]

32. Would you say that you are a fundamentalist, an evangelical, a mainline, or a theologically liberal Protestant?:

- (1) Fundamentalist Protestant
- (2) Evangelical Protestant
- (3) Mainline Protestant
- (4) Theologically Liberal Protestant
- (5) Other
- (6) Don't Know

[SKIP TO Q34B]

[for Catholics only]

[SC]

33. Would you say that you are a traditionalist Catholic, a liberal Catholic, a charismatic Catholic, or "just Catholic"?:

- (1) Traditionalist Catholic
- (2) Liberal Catholic
- (3) Charismatic Catholic
- (4) "Just Catholic"
- (5) Don't Know

[SKIP TO Q34B]

[for Jewish only]

[SC]

34. Would you say that you are a Reform Jew, a Conservative Jew, an Orthodox Jew, or none of the above?:

- (1) Reform Jew
- (2) Conservative Jew
- (3) Orthodox Jew
- (4) None of the Above/Just Jewish
- (5) Don't Know

[for all]

34b. How often have you been attending religious services in the last year?

- 1) More than once a week
- 2) Once a week
- 3) 2-3 times a month
- 4) Once a month

- 5) Less than once a month
- 6) Never
- 7) Don't know

[for all]

[SC]

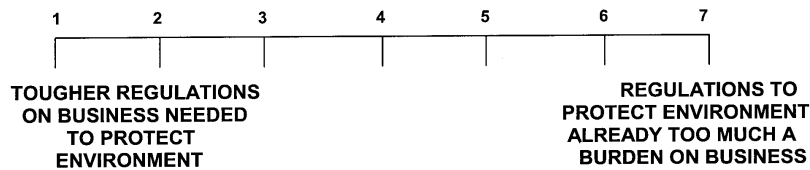
35. How much better or worse off would the United States be if evangelical Christians had more influence on public issues? Much better off, somewhat better off, somewhat worse off, or much worse off?:

- (1) Much better off
- (2) Somewhat better off
- (3) Somewhat worse off
- (4) Much worse off
- (5) Don't know

[All]

Now we would like to ask you a few questions about regulations on business to protect the environment.

Regulation of Business



[PLACE LABELS SO THEY'RE CENTERED ON 1 AND 7 POINTS.]

Some people think we need much tougher government regulations on business in order to protect the environment. Suppose these people are at one end of a scale, at point 1.

Others think that current regulations to protect the environment are already too much of a burden on business. Suppose these people are at the other end, at point 7.

And, of course, some other people have opinions somewhere in between, at points 2, 3, 4, 5, or 6.

[New screen]

[All]

[NUM, 1-7, no decimals allowed]

[Show scale on top of screen]

[Prompt once if skip]

36. Where do you place yourself on this scale? ____

No opinion [SC]

[Rotate the order of Q37 and Q38]

[New screen]

[All]

[NUM, 1-7, no decimals allowed]

[Show scale on top of screen]

[Prompt once if skip]

37. Where do you place Al Gore on this issue?___

No opinion [SC]

[New screen]

[All]

[NUM, 1-7, no decimals allowed]

[Show scale on top of screen]

[Prompt once if skip]

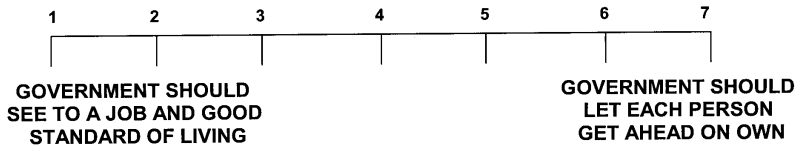
38. Where do you place George Bush on this issue?___

No opinion [SC]

[Responses for all questions: 1,2,3,4,5,6, or 7, or No opinion]

The next few questions are about the government’s role in providing jobs and good standard of living.

Job and Good Standard of Living



[PLACE LABELS SO THEY’RE CENTERED ON 1 AND 7 POINTS]

Some people feel the government in Washington should see to it that every person has a job and a good standard of living. Suppose these people are at one end of a scale, at point 1.

Others think the government should just let each person get ahead on their own. Suppose these people are at the other end, at point 7.

And, of course, some other people have opinions somewhere in between, at points 2, 3, 4, 5, or 6.

[New screen]

[All]

[NUM, 1-7, no decimals allowed]

[Show scale on top of screen]

[Prompt once if skip]

39. Where do you place yourself on this scale,?___

No opinion [SC]

[Rotate Q40 and Q41]

[New screen]

[All]

[NUM, 1-7, no decimals allowed]

[Show scale on top of screen]

[Prompt once if skip]

40. Where do you place Al Gore on this issue?

No opinion [SC]

[New screen]

[All]

[NUM, 1-7, no decimals allowed]

[Show scale on top of screen]

[Prompt once if skip]

41. Where do you place George Bush on this issue?

No opinion [SC]

[Responses for questions 42 to 44: 1, 2, 3, 4, 5, 6, or 7, or No opinion]

[If STATE=NC]

[SC]

42. Do you approve or disapprove of the way Mike Easley is handling his job as Governor?

(1) Approve

(2) Disapprove

(3) Don't know

[If STATE=NC]

[SC]

43. Do you approve or disapprove of the way Jesse Helms is handling his job as U.S. Senator?

(1) Approve

(2) Disapprove

(3) Don't know

[If STATE=NC]

[SC]

44. Do you approve or disapprove of the way John Edwards his handling his job as U.S. Senator?

(1) Approve

(2) Disapprove

(3) Don't know

[If STATE=NC]

[SC]

45. Do you approve or disapprove of the way George W. Bush is handling his job as president?

- (1) Approve
- (2) Disapprove

- (3) Don't know

[If STATE=NC]

[SC]

46. If the elections for Congress were being held today, would you vote for the Republican Party's candidate or the Democratic Party's candidate for North Carolina?

- (1) Republican
- (2) Democrat

- (3) Don't know

[If STATE=NC]

[SC]

47. How much thought have you given to the coming U.S. Senate election next year in North Carolina? Quite a lot or only a little?

- (1) Quite a lot
- (2) Only a little

- (3) Don't know

[If STATE=NC]

[Grid]

48. On the next screen you will see a list of names of candidates who have said they plan to run for the Senate this year. For each name please indicate if you have a strong favorable impression of the candidate, a somewhat favorable impression, an unfavorable impression, or you don't know enough about the candidate to have formed an impression.

Strong favorable Somewhat favorable Unfavorable Don' know

48a. Erskin Bowles

48b. Dan Blue

48c. Elaine Marshall

48d. Elizabeth Dole

48e. Jim Snyder

[All]

[SC]

49. Generally speaking, do you usually think of yourself as a
- (1) Republican
 - (2) Democrat
 - (3) Independent
 - (4) Other (specify: _____) [TX]
 - (5) No preference

[All]

[SC]

50. Are you a member of a labor union?
- (1) Yes
 - (2) No
 - (3) Don't know